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**Mary Gregory, Deputy Director for Regulation**

Ian Knowles  
Head of Profession for Statistics  
Department for Transport  
(by email)

22 October 2019

Dear Ian

Thank you for your letter regarding the steps taken by the National Travel Survey (NTS) team following our compliance check of the NTS statistics in 2018. I would like to thank you and your team for your proactive engagement and for the steps you have taken to improve and develop the NTS statistics.

I particularly welcome the innovative approaches taken by the team to improve the NTS statistics for users and the transparent presentation of this work, as well as the team's collaboration with expert topic analysts to enhance the value and insights from the NTS. These initiatives really help to demonstrate the breadth and depth of NTS statistics. I would also like to highlight the accessible publication of users' bespoke NTS ad-hoc requests to enable the reuse of this data by others. I'm really pleased to hear that this has resulted in further interest in the NTS statistics from new NTS users and further collaborative work between them and DfT statisticians.

Thank you again for your positive engagement and that of your team during this process. If you have any further questions regarding the future development of these statistics, please let me know.

Yours sincerely



Mary Gregory  
Deputy Director for Regulation